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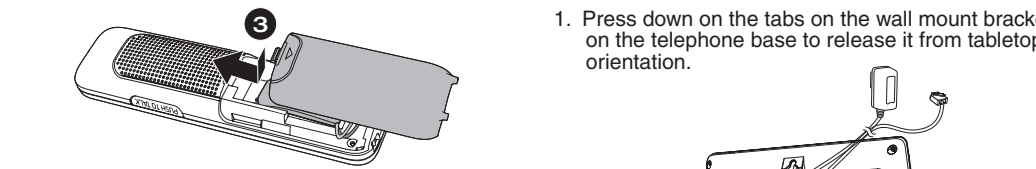
DS6291
DS6291-2
DS6291-3
DS6292-5

DECT 6.0 cordless telephone with
BLUETOOTH® wireless technology

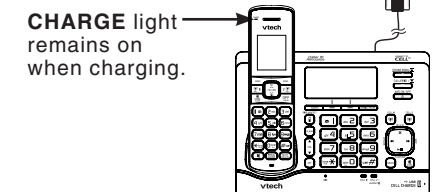


vtech®

Abridged user's manual (Canada version)



Charge the battery



Once you have installed the battery, the battery indicators show the battery status (see the table below).

NOTES

- For best performance, keep the handset in the telephone base or charger when not in use.
- The battery is fully charged after 12 hours of continuous charging.

The following table summarizes the battery charge indicators and actions to take.

Battery indicators	Battery status	Action
The screen is blank, or shows Place in charger and ⇨ flashes.	The battery has no charge or very little charge. The handset cannot be used.	Charge without interruption (at least 30 minutes).
The screen shows Low battery and ⇨ flashes.	The battery has enough charge to be used for a short time.	Charge without interruption (at least 30 minutes).
The screen shows HANDSET X .	The battery is charged.	To keep the battery charged, place it in the telephone base or charger when not in use.

Tabletop to wall mount installation

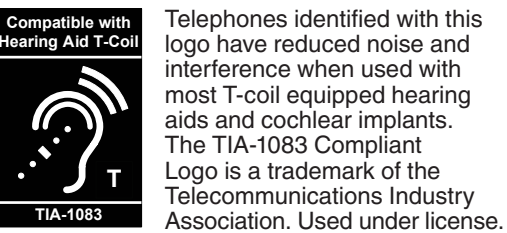
The telephone comes ready for tabletop use. If you have already installed the telephone for tabletop use, unplug the telephone line cord from the telephone wall jack, and unplug the telephone base power adapter from the wall outlet before mounting your telephone on a wall. Follow the steps below to mount your telephone on a wall.

Congratulations

on purchasing your new VTech product. Before using this product, please read **Important safety instructions**.

This abridged user's manual provides you with basic installation and use instructions. A limited set of features are described in abbreviated form.

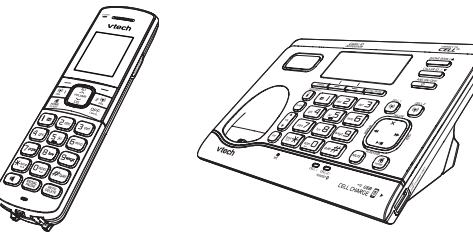
Please refer to the online Complete user's manual for a full set of installation and operation instructions at www.vtechcanada.com.



Telephones identified with this logo have reduced noise and interference when used with most T-coil equipped hearing aids and cochlear implants. The TIA-1083 Compliant Logo is a trademark of the Telecommunications Industry Association. Used under license.

Parts checklist

Your product package contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary.

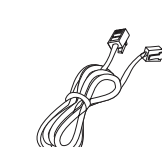


Handset
(1 for DS6291)
(2 for DS6291-2)
(3 for DS6291-3)
(5 for DS6292-5)

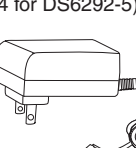
Telephone base



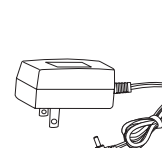
Charger
(1 for DS6291-2)
(2 for DS6291-3)
(4 for DS6292-5)



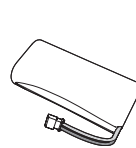
Telephone line cord



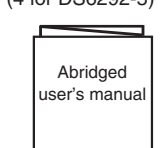
Telephone base adapter



Charger adapter
(1 for DS6291-2)
(2 for DS6291-3)
(4 for DS6292-5)



Battery
(1 for DS6291)
(2 for DS6291-2)
(3 for DS6291-3)
(5 for DS6292-5)

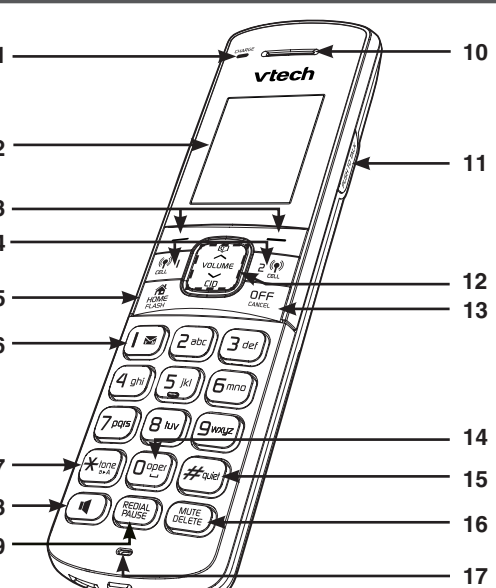


Abridged user's manual



Quick start guide

Handset overview



- 1 – CHARGE light
- 2 – LCD display
- 3 – Right Soft key

- Press to select the menu item displayed above the key.
- While in a menu, press to select an item; or save an entry or setting.

Left Soft key

- Press to return to the previous menu.

4 – CELL 1 and CELL 2

- Make a cell call.
- Answer a home or cell call.
- Answer an incoming cell call when you hear a call waiting alert.

5 – HOME/FLASH

- Make a home call.
- Answer a home or cell call.
- Press to put the current call on hold when you receive an incoming call.
- Answer an incoming home call when you hear a call waiting alert.

6 – 1

- Press repeatedly to add or remove 1 in front of the caller ID log entry before dialing or saving it to the directory.
- Press and hold to set or dial your voicemail number.

7 – **tone**

- While you have set the dial mode to pulse and on a call, press to switch to tone dialing temporarily.

8 –

- Make or answer a call using the handset speakerphone.
- During a call, press to switch between the speakerphone and the handset.

9 – REDIAL/PAUSE

- Press repeatedly to review the redial list.
- Press and hold to insert a dialing pause while entering a number.

10 – Earpiece

11 – PUSH TO TALK

- Press to display the Push to talk (PTT) menu to begin a PTT call.
- Press and hold to begin a one-to-group PTT call.
- Press and hold while talking in a PTT call.

12 – VOLUME

- Review the directory when the phone is not in use.
- Increase the listening volume during a call or message playback.
- Scroll up while in a menu, or in the directory, caller ID log, or redial list.
- Move the cursor to the right when entering numbers or names.

VOLUME CID

- Review the caller ID log when the phone is not in use.
- Decrease the listening volume during a call or message playback.
- Scroll down while in a menu, or in the directory, caller ID log, or redial list.
- Move the cursor to the left when entering numbers or names.

13 – OFF/CANCEL

- Hang up a call.
- Silence the ringer temporarily while the handset is ringing.
- Press and hold to erase the missed call indicator while the phone is not in use.
- Press to return to the previous menu, or press and hold to return to idle mode, without making changes.

14 – **quiet**

- Press to add a space when entering names.

15 – **quiet**

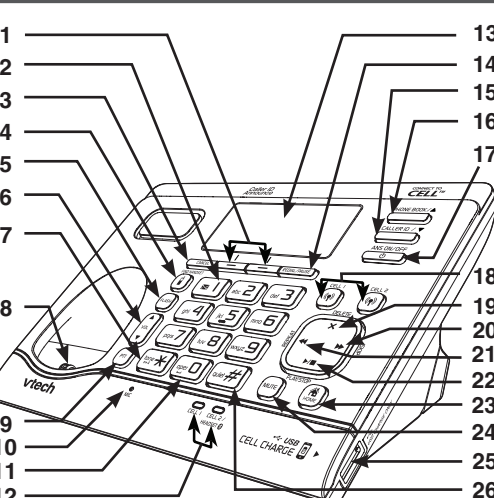
- Press and hold to enter quiet mode.
- Press repeatedly to show other dialing options when reviewing a caller ID log entry.

16 – MUTE/DELETE

- Mute the microphone during a call.
- Delete digits or characters while using the dialing keys.
- Delete the playing message on the handset.
- Silence the ringer temporarily while the handset is ringing.

17 – Microphone

Telephone base overview



1 – Right Soft key

- Press to select the menu item displayed above the key.
- While in a menu, press to select an item; or save an entry or setting.

Left Soft key

- Press to return to the previous menu.

2 – 1

- Press repeatedly to add or remove 1 in front of the caller ID log entry before dialing or saving it to the directory.
- Press and hold to set or dial your voicemail number.

3 – CANCEL

- Silence the ringer temporarily while the telephone base is ringing.
- Press and hold to erase the missed call indicator while the phone is not in use.
- Press to return to the previous menu, or press and hold to return to idle mode, without making changes.

4 – FIND HANDSET

- Press to page all system handsets.

5 – FLASH

- Press to put the current call on hold when you receive an incoming call.
- Answer an incoming home call when you hear a call waiting alert.

6 – VOL

- Adjust the volume during a call or message playback.
- Adjust the telephone base ringer volume when the phone is not in use.

7 – **tone**

- While you have set the dial mode to pulse and on a call, press to switch to tone dialing temporarily.

8 – Charging pole

- PTT (Push to talk)
 - Press to display the PTT menu to begin a PTT call.
 - Press and hold to begin a one-to-group PTT call.
 - Press and hold while talking in a PTT call.

10 – MIC (Microphone)

- quiet**
 - Press to add a space when entering names.

12 – CELL 1 and CELL 2/HEADSET lights

- On when the telephone base is paired and connected with a Bluetooth device.
- Flash when the telephone base is in discoverable mode.

13 – LCD display

14 – REDIAL/PAUSE

- Press repeatedly to review the redial list.
- Press and hold to insert a dialing pause while entering a number.

15 – CALLER ID /

- Review the caller ID log when the phone is not in use.
- Scroll down while in a menu, or in the directory, caller ID log, or redial list.
- Move the cursor to the left when entering numbers or names.

16 – PHONEBOOK /

- Review the directory when the phone is not in use.
- Scroll up while in a menu, or in the directory, caller ID log, or redial list.
- Move the cursor to the right when entering numbers or names.

17 – **ON/OFF**

- Turn the answering system on or off.

18 – CELL 1 and CELL 2

- Make a cell call.
- Answer a home or cell call.
- Answer an incoming cell call when you hear a call waiting alert.

19 – DELETE

- Delete digits or characters while using dialing keys.
- Delete the playing message.
- Press twice to delete all previously reviewed messages when the phone is not in use.

20 – REPEAT

- Press to repeat a message.
- Press twice to play the previous message.

21 – SKIP

- Skip to the next message.

22 – PLAY/STOP

- Play messages.
- Stop playing messages.

23 – HOME

- Make a home call.
- Answer a home or cell call.
- Hang up a home call.

24 – MUTE

- Mute the microphone during a call.
- Silence the ringer temporarily while the telephone base is ringing.

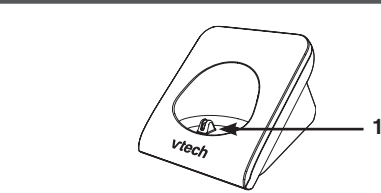
25 – USB port

- Connect and charge your cell phones.

26 – **quiet**

- Press and hold to enter quiet mode.
- Press repeatedly to show other dialing options when reviewing a caller ID log entry.

Charger overview



1 – Charging pole

Connect

NOTES

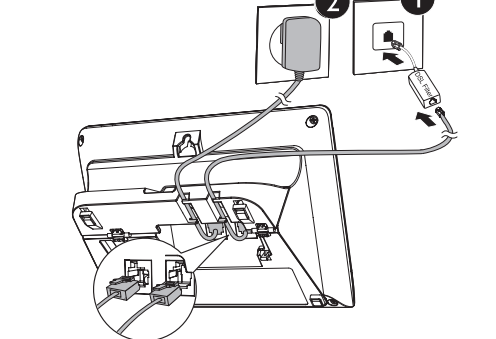
- Use only the adapters provided.
- Even if you do not subscribe to any conventional telephone service, you can pair a Bluetooth-enabled cell phone to your telephone base (see Bluetooth), and use the cell line alone without plugging in a telephone line cord.
- The adapters are intended for a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table, or cabinet outlet.

TIP

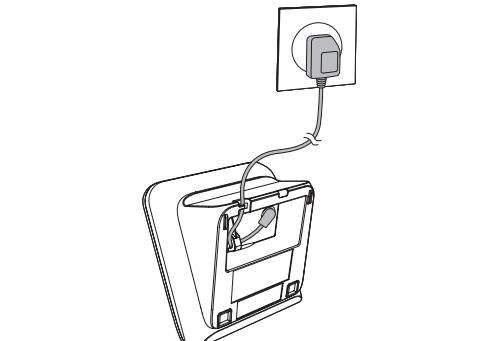
- If you subscribe to digital subscriber line (DSL) high-speed Internet service through your telephone line, make sure you install a **DSL filter** (not included) between the telephone line cord and telephone wall jack. Contact your DSL service provider for more information.



Connect the telephone base



Connect the charger

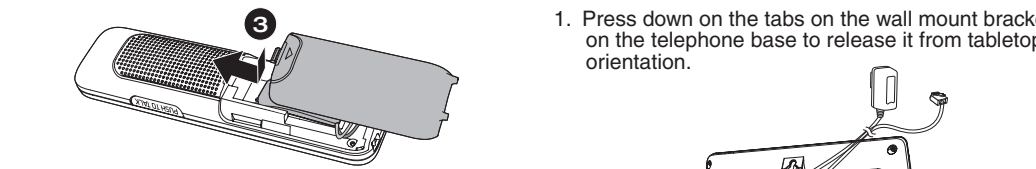
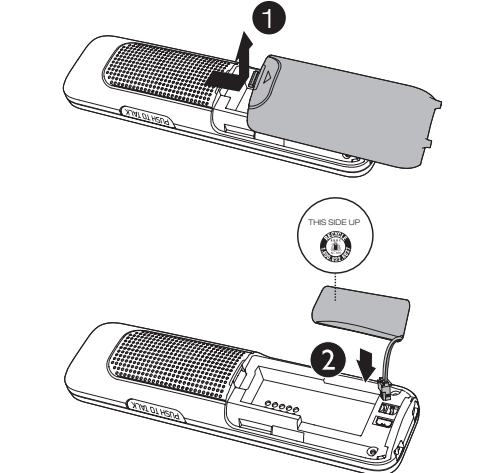


Install the battery

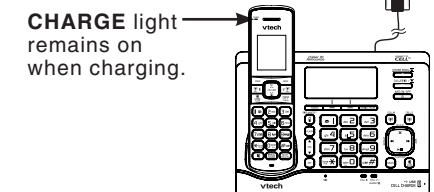
Install the battery as shown below.

NOTES

- Use only the supplied battery.
- If the handset will not be used for a long time, disconnect and remove the battery to prevent possible leakage.



Charge the battery



Once you have installed the battery, the battery indicators show the battery status (see the table below).

NOTES

- For best performance, keep the handset in the telephone base or charger when not in use.
- The battery is fully charged after 12 hours of continuous charging.

The following table summarizes the battery charge indicators and actions to take.

Battery indicators	Battery status	Action
The screen is blank, or shows Place in charger and ⇨ flashes.	The battery has no charge or very little charge. The handset cannot be used.	Charge without interruption (at least 30 minutes).
The screen shows Low battery and ⇨ flashes.	The battery has enough charge to be used for a short time.	Charge without interruption (at least 30 minutes).
The screen shows HANDSET X .	The battery is charged.	To keep the battery charged, place it in the telephone base or charger when not in use.

Tabletop to wall mount installation

The telephone comes ready for tabletop use. If you have already installed the telephone for tabletop use, unplug the telephone line cord from the telephone wall jack, and unplug the telephone base power adapter from the wall outlet before mounting your telephone on a wall. Follow the steps below to mount your telephone on a wall.

Before use

After you install your telephone or power returns following a power outage, the handset or telephone will prompt you to set the date and time. If you choose to set up the date and time at a later stage, you can do it manually.

Set date and time

NOTE

- Make sure you set the date and time including the year correctly; otherwise the answering system does not announce the correct day of the week for your recorded messages time stamp.

- Use the dialing keys (0-9) to enter the month, date, and year, and then press **NEXT**.
- Use the dialing keys (0-9) to enter the hour and minute.
- Scroll to choose **AM** or **PM**, and then press **SAVE** to save.

IMPORTANT:

Check for a dial tone by pressing **HOME**. If you hear a dial tone, the installation is successful.

If you do not hear a dial tone:

- Make sure the installation procedures described above are properly done.
- It may be a wiring problem. If you have changed your telephone service to digital service from a cable company or a VoIP service provider, the telephone line may need to be rewired to allow all existing telephone jacks to work. Contact your cable/VoIP service provider for more information.

Operating range

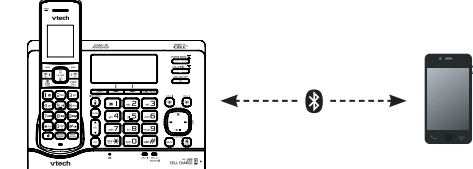
This cordless telephone operates with the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and telephone base can communicate over only a certain distance - which can vary with the locations of the telephone base and handset, the weather, and the layout of your home or office.

When the handset is out of range, the handset displays **Out of range OR no power at base** and **Put HS on base to power base** alternately.

If there is a call while the handset is out of range, it may not ring, or if it does ring, the call may not connect well when you press **HOME**, **CELL 1**, or **CELL 2**. Move closer to the telephone base, and then press **HOME**, **CELL 1**, or **CELL 2** to answer the call. If the handset moves out of range during a telephone conversation, there may be interference. To improve reception, move closer to the telephone base.

Bluetooth

To use a Bluetooth enabled cell phone or headset with your **DS6291/DS6292**, you must first pair and connect your Bluetooth cell phone or headset with the telephone base.



Bluetooth wireless technology operates within a short range (a maximum of approximately 30 feet). When you pair a Bluetooth cell phone to the telephone base, place your Bluetooth cell phone closer to the telephone base to maintain sufficient signal strength.

NOTE

For optimal performance, keep your cell phone within 15 feet of the telephone base while using the cell line.

Pair and connect your Bluetooth enabled cell phone

- Press **MENU** on the telephone base when idle.
- Press **CALLER ID / or PHONEBOOK /** to scroll to **Bluetooth**, and then press **SELECT**.
- Press **SELECT** to choose **Add device**.
- Press **SELECT** to choose **Add cellular**.
- Disconnect your cell phone from your Bluetooth device, and then press **NEXT**.
- Place your cell phone next to the telephone base, and then press **NEXT**.
- Turn on the Bluetooth feature of your cell phone and search for or add new devices. Once your cell phone finds **VTech DS6291**, press the appropriate key on your cell phone to continue the pairing process.

- Enter the PIN of your cell phone if required. The PIN for most Bluetooth devices is **0000** (refer to the user's manual of your cell phone), and then press **SELECT**.

When the cell phone is connected to the telephone base, the corresponding status icon (or) displays when idle. The corresponding device light (CELL 1 or CELL 2/HEADSET) turns on.

If the pairing fails, turn off the Bluetooth feature on your cell phone. Then repeat the steps above to pair and connect again. In some cases, it may take you a few attempts to complete the pairing process.

Pair and connect your Bluetooth enabled headset

- Press **MENU** on the telephone base when idle.
- Press **CALLER ID / or PHONEBOOK /** to scroll to **Bluetooth**, and then press **SELECT**.
- Press **SELECT** to choose **Add device**.
- Press **CALLER ID / or PHONEBOOK /** to scroll to **Add headset**, and then press **SELECT**.
- Disconnect your headset from your Bluetooth device, and then press **NEXT**.
- Set your headset to discoverable mode, and then press **NEXT**.

- Scroll to highlight your headset if necessary, and then press **SELECT**.
- Enter the PIN of your headset if required. The PIN for most Bluetooth devices is **0000** (refer to the user's manual of your headset), and then press **SELECT**.

When the headset is successfully paired and connected to the telephone base, the icon displays. The **CELL 2/HEADSET** light turns on.

VTech Connect to Cell™ application

This application helps you integrate your Android phones with your DS6291.

For more information and application download, scan the QR code on the right, or go to <http://play.google.com/store/apps/details?id=com.vtech.connecttoell>

Download contacts from your Bluetooth cell phone

- Press **MENU** on the telephone base when idle.
- Scroll to **Bluetooth**, and then press **SELECT**.
- Scroll to **Download dir**, and then press **SELECT**.
- Scroll to choose among **Phone memory**, **SIM card only**, or **Phone and SIM**, and then press **SELECT**.
- If you have downloaded contacts before, press **NEXT** to start downloading.
- Press **OK** to exit when the download is completed.

NOTES

- For certain cell phones, you may need to press a key on your cell phone to confirm the directory download.
- The performance of directory download feature depends on the compatibility of your Bluetooth cell phone. Refer to the user's manual of your cell phone for more information about how that device uses Bluetooth connectivity.
- Certain cell phones do not support SIM card download. If this is the case, transfer the contacts from your SIM card to your cell phone memory first. Then download from your cell phone memory. For more information on how to transfer contacts from the signal that turns on the indicators.

your SIM card to your cell phone memory, see the user's manual of your cell phone.

- For Android cell phones, you may also need to download your cell phone contacts to your **DS6291/DS6292** via the VTech Contact Share application. Scan the QR code on the right, or go to <http://play.google.com/store/apps/details?id=com.vtech.contactshare> for application download.

Using the menu

- Press **MENU** on the handset or telephone base when idle.
- Press **▼** or **▲** on the handset, or press **▼** or **▲** on the telephone base to scroll until the screen displays the desired feature menu.
- Press **SELECT** to enter that menu.
- To return to the previous menu, press **CANCEL**.
- To return to idle mode, press and hold **CANCEL**.

Telephone settings

Default settings are indicated by asterisks(*).

Settings menu	Description	Options
LCD language	Set the screen display language.	English* Français Español
Voice language	Set the voice prompt language.	English* Français
Voicemail #	Save the speed dial voicemail number to 1	Voicemail #

- Press **⏏**/HOME, **📶**/CELL 1, **📶**/CELL 2, **📶**, or any dialing key on the handset.
- NOTE**
Do not press and hold **📶**/FIND HANDSET for more than four seconds. It may lead to handset deregistration.
- Redial list**
The base and each handset store the last 10 telephone numbers dialed. When there are already 10 entries, the oldest entry is deleted to make room for the new entry.
- To review and dial a number from the redial list:**
 - Press **REDIAL** on the handset or telephone base when idle.
 - Scroll or press **REDIAL** repeatedly until the desired entry displays.
 - Press **📶**/HOME, **📶**/CELL 1, **📶**/CELL 2, or **📶** to dial.
- To delete a redial entry:**
When the desired redial entry displays, press **DELETE**.
- Join a call in progress**
You can use up to four system handsets at a time on a home line call. You can buy additional expansion handsets for this telephone base. You can register up to 12 handsets to the telephone base.
 - When a device is on a home call, press **📶**/HOME or **📶** on another device to join the call.
 - Press **OFF** on the handset or **📶**/HOME on the base to exit the call. The call continues until all devices hang up.
- Push-to-talk (PTT)**
You can directly broadcast messages from one device to the speakerphone of one or multiple devices.
- To start a PTT communication:**
 - Press **PUSH TO TALK** on the handset or **PTT** on the base when idle.
 - Scroll to a desired device or **Group**, and then press **SELECT**.
- NOTES**
 - Only one device can talk at a time.
 - Press and hold **PUSH TO TALK** while you are talking. Release **PUSH TO TALK** to let the other party respond.

- Intercom**
- Use the intercom features for conversations between two devices.
- Press **MENU** on then handset or telephone base when idle.
 - Scroll to **Intercom**, and then press **SELECT**. Use the dialing keys to enter a destination device number.
 - To answer the intercom call, press **📶**/HOME, **📶**/CELL 1, **📶**/CELL 2, **📶**, or any dialing key on the destination device.
 - To end the intercom call, press **END**.

- Transfer a call**
- While on an outside call, you can use the intercom feature to transfer the call from one handset to another.
- Press **OPTION** on the handset or telephone base during a call.
 - Scroll to **Intercom**, and then press **SELECT**. Use the dialing keys to enter a destination device number. The current call is put on hold.
 - To answer the intercom call, press **📶**/HOME, **📶**/CELL, **📶**/CELL 2, **📶**, or any dialing key on the destination handset. You can now have a private conversation before transferring the call.
 - To transfer the call, press **OPTION** on the initiating device, and then press **SELECT** to select **Transfer**.

- Answer an incoming call during an intercom call**
- If you receive an incoming call during an intercom call, there is an alert tone.
- To answer a home call, press **📶**/HOME. The intercom call ends automatically.
 - To end the intercom call without answering the outside call, press **BACK** and then **END**. The intercom call ends and the telephone continues to ring.
 - To answer a cell call, press **BACK** and then **END** to end the intercom call. The telephone continues to ring. Then press **📶**/CELL.

Directory

The home directory stores up to 200 entries with up to 30 digits for each phone number and 15 characters for each name. Each of the downloaded directories stores up to 1,500 entries with up to 30 digits for each phone number and 15 characters for each name.

- To add a directory entry:**
- Press **MENU** on the handset or telephone base when idle.
 - Scroll to **Directory** then press **SELECT**.
 - Press **OPTION** to select **Home**.
 - Press **SELECT** to choose **Add contact**.
 - Use the dialing keys to enter the number (up to 30 digits), and then press **NEXT**.
 - Scroll to select **Home, Cell, Work, or Other**, and then press **NEXT**.
 - Use the dialing keys to enter the name (up to 15 characters). Additional key presses show other characters of that particular key.
 - Press **SAVE** to save.

- While entering numbers and names, you can:
- Press **DELETE** to erase a digit or character.
 - Press and hold **DELETE** to erase the entire entry.
 - Scroll to move the cursor to the left or right.
 - Press and hold **PAUSE** to insert a dialing pause (for entering phone numbers only).
 - Press **0** to add a space (for entering names only).
 - Press ***one** to add **%** or **#** to add **#** (for entering phone numbers only).

- To review and dial from the directory:**
- Entries are sorted alphabetically.
- Press **📶** or **PHONEBOOK** when idle.
 - Scroll to the desired directory, and then press **REVIEW**.
 - Scroll to browse through the directory, or use the dialing keys to start a name search (you can enter up to 3 characters for the search).
 - When the desired entry appears, press **📶**/HOME, **📶**/CELL 1, **📶**/CELL 2, or **📶** to dial.

- To edit a directory entry:**
- When the desired entry displays, press **EDIT**.
 - Use the dialing keys to edit the number, and then press **NEXT**.
 - Scroll to select **Home, Cell, Work, or Other**, and then press **NEXT**.
 - Use the dialing keys to edit the name, and then press **SAVE** to save.

- To delete a directory entry:**
- When the desired entry displays, press **DELETE**.
 - When the screen displays **Delete contact?**, press **YES** to confirm delete.

Caller ID

This product supports caller ID services provided by most telephone service providers. Depending on your service subscription, you may see the caller's name, number, date and time of calls that are sent by your telephone service provider after the first or second ring.

- Caller ID log**
- The caller ID log stores up to 50 entries. If you answer a call before the caller information appears, it will not be saved in the caller ID log.
- The screens display **XX Missed calls** when there are calls that have not been reviewed in the caller ID log.
 - If you want to erase the missed call indicator, press and hold **CANCEL** or press **CID** when idle.

- To review and dial a number in the caller ID log:**
- Press **CID** or **CALLER ID** when idle.
 - Scroll to browse through the caller ID log. When the desired entry appears:
 - Press **#** repeatedly to show different dialing options.
 - Press 1 repeatedly if you need to add or remove 1 in front of the phone number.
 - Press **📶**/HOME, **📶**/CELL 1, or **📶**/CELL 2 to dial the displayed number.

To save a caller ID log entry to the directory:

- When the desired caller ID log entry displays, press **SAVE**.
- Use the dialing keys and **BACKSP** to edit the number, and then press **NEXT**.
- Scroll to select **Home, Cell, Work, or Other**, and then press **NEXT**.
- Use the dialing keys to edit the name, and then press **SAVE** to save.

To delete a caller ID log entry:

- When the desired caller ID log entry displays, press **DELETE**.

To delete all caller ID log entries:

- Press **MENU** on the handset or telephone base when idle.
- Scroll to **Caller ID log** and then press **SELECT**.
- Scroll to **Dial all calls** and then press **SELECT**.
- When the screen displays **Delete all calls?**, press **YES** to confirm delete.

About answering system and voicemail

For message recording, your telephone has a built-in answering system, and it also support voicemail service offered by your telephone service provider (subscription is required, and fee may apply).

The main differences between them are as follows:

Category	Built-in answering system	Voicemail from telephone service
Storage	Messages are stored in the telephone base.	Messages are stored in a server or system provided by your telephone service.
	Your messages will not be deleted automatically. You have to delete your messages manually.	Your messages may be automatically deleted after a period of time. Contact your telephone service provider for more details.
Method to retrieve messages	When you received new messages, QD displays on both the handset and telephone base. XX New msgs displays on the handset, and XX New messages displays on the telephone base.	When you received new messages, the handset displays 📶 and New voicemail .
	To retrieve messages, usually there are two ways: <ul style="list-style-type: none">Press a button on the telephone base; orAccess remotely with an access code.	To retrieve messages, you need an access number and/or a passcode provided by your telephone service provider.

Set your built-in answering system

Your answering system has various features, read below for the basic settings. Default settings are indicated by asterisks (*).

Menu	Description	Options
Announcement	Play, record, or reset the announcement for incoming calls.	Record ann.; Play ann.; Reset ann.
Delete all old	Delete all old (reviewed) messages.	N/A

Record memo	Record a memo as reminders for yourself or others using the answering system.	N/A
Answer ON/OFF	Turn on or off the answering system.	On* Off
Ans sys setup	Change the settings of call screening, number of rings, remote code, message alert alone, or recording time.	
• Call screening	Set whether you hear the callers while they are leaving messages to you.	On* Off
• # of rings	Set the number of times the telephone rings before the answering system answers.	6; 5; 4*; 3; 2; Toll saver;
• Remote code	Set a two-digit security code to access the answering system remotely from any touch-tone telephone.	19*
• Msg alert tone	Set to alert you when you have new messages.	On Off*
• Recording time	Set the length of message recording time that a caller can leave.	3 minutes* 2 minutes 1 minute

Record your own announcement

You can use the preset announcement to answer calls, or replace it with your own recorded announcement. It can be up to 90 seconds in length.

- Press **MENU** on the handset or telephone base when idle.
- Scroll to **Answering sys** and then press **SELECT**.
- Press **SELECT** to select **Announcement**.
- Press **SELECT** to select **Record ann.**
- The handset or telephone base announces *"Record after the tone. Press STOP when you are done."* After the tone, speak towards the handset microphone. Press **STOP** when done.

Set number of rings

You can set the answering system to answer an incoming call after 2, 3, 4, 5 or 6 rings; or toll saver. If you choose toll saver, the answering system answers after 2 rings when you have new messages, or after 4 rings when you have no new messages.

- Press **MENU** on the handset or telephone base when idle.
- Scroll to **Answering sys** then press **SELECT**.
- Scroll to **Ans sys setup** then press **SELECT**.
- Scroll to **# of rings** then press **SELECT**.
- Scroll to choose **6, 5, 4, 3, 2 or Toll saver**, and then press **SELECT**.

Use your built-in answering system

Turn the answering system on or off

The answering system must be turned on to answer and record messages.

- Press **📶**/ANS ON/OFF on the telephone base to turn the built-in answering system on or off.

Message playback at the telephone base

When you received a message on your answering system, **QD** displays on both the handset and telephone base, **XX New msgs** displays on the handset, and **XX New messages** displays on the telephone base. To retrieve, press **▶**/**PLAY** when the phone is not in use.

- It can record up to 99 messages, depending on the length of each message. Each message can be up to three minutes in length. The total recording time is approximately 11 minutes.

Options during playback:

- Press **▲**/VOL/▼ to adjust the speaker volume.
- Press **▶**/SKIP to skip to the next message.
- Press **⏮**/REPEAT to repeat the message currently playing. Press **⏮**/REPEAT twice to listen to the previous message.
- Press **X**/DELETE to delete the playing message. The system advances to the next message.
- Press **▶**/STOP to stop.
- Press **📶**/HOME, **📶**/CELL 1, or **📶**/CELL 2 to call back the caller if the message contains caller ID information. The telephone base screen displays **Call back?** with the caller ID information.
 - Press **CALL** to call back the caller.
 - Press **BACK** to restart the message playback.

Delete all old messages at the telephone base

Press **X**/DELETE twice when the phone is not in use.

Call intercept

If you want to talk to the person whose message is being recorded, press **📶**/HOME or **📶**.

Use the built-in answering system and voicemail service

You can use your answering system and voicemail service together by setting your answering system to answer before voicemail service answers as described below. To learn how to program your voicemail settings, contact your telephone service provider.

If you are on a call, or if the answering system is busy recording a message and you receive another call, the second caller can leave a voicemail message.

Set your answering system to answer calls at least two rings earlier than your voicemail service is set to answer. For example, if your voicemail service answers after six rings, set your answering system to answer after four rings. Some voicemail service providers may program the delay before answering calls in seconds instead of rings. In this case, allow six seconds per ring when determining the appropriate setting.

Retrieve voicemail from telephone service

Retrieve voicemail

When you received a voicemail, the handset displays **📶** and **New voicemail**. To retrieve, you typically dial an access number provided by your telephone service provider, and then enter a security code. Contact your telephone service provider for instructions on how to configure the voicemail settings and listen to messages.

Expand your telephone system

You can add new handsets (**DS6290**), cordless headsets or speakerphones to your telephone system (purchased separately) to your telephone system. Visit www.vtechcanada.com for a list of compatible devices. Your telephone base supports a maximum of 12 devices.

For more details, refer to the user's manual that comes with your **DS6290** new handset, cordless headset or speakerphone respectively.

ECO mode

This power conserving technology reduces power consumption for optimal battery performance. The ECO mode activates automatically whenever the handset is synchronized with the telephone base.

General product care

Taking care of your telephone
Your cordless telephone contains sophisticated electronic parts, so it must be treated with care.

Avoid rough treatment
Place the handset down gently. Save the original packing materials to protect your telephone if you ever need to ship it.

Avoid water
Your telephone can be damaged if it gets wet. Do not use the handset outdoors in the rain, or handle it with wet hands. Do not install the telephone base near a sink, bathtub or shower.

Electrical storms
Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electrical appliances during storms.

Cleaning your telephone
Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a dry non-abrasive cloth. Do not use dampened cloth or cleaning solvents of any kind.

Storage

When you are not going to use the handset for some time, remove the rechargeable battery from the handset. Store the handset, the charger and the adapter in a cool and dry place.

Frequently asked questions

The following are the questions most frequently asked about the cordless telephone. If you cannot find the answer to your question, visit our website at www.vtechcanada.com or call 1 (800) 267-7377 for customer service.

My telephone does not work at all.	Make sure the telephone base is installed properly, and battery is installed and charged correctly. For optimum dial performance, return the handset to the telephone base after use.
The display shows No handset line. I cannot get a dial tone.	Make sure the handset has registered to the telephone base. Disconnect the telephone line cord from your telephone and connect it to another telephone. If there is no dial tone on that other telephone either, then the telephone line cord may be defective. Try installing a new telephone line cord. If changing telephone line cord does not help, the wall jack (or the wiring to this wall jack) may be defective. Contact your telephone service provider.
The display shows No handset line. I cannot get a dial tone.	You may be using a new cable or VoIP service, the existing telephone jacks in your home may no longer work. Contact your service provider for solutions.

The display shows To register HS. See manual. The handset does not work at all.	The handset is deregistered from the telephone base. Place the handset in the telephone base to register it back. The handset shows HANDSET X Registered and you hear a beep when the registration process completes. This process takes about 90 seconds to complete.
I cannot add and connect my cell phone or headset to the telephone base.	Make sure you have cellular coverage and the Bluetooth function of your cell phone or headset is turned on. See the user's manual of your cell phone or headset for more information. Make sure that the telephone base is in discoverable mode. Carefully follow the pairing instructions in this manual. Make sure that your Bluetooth cell phone or headset is not connected to any other Bluetooth device, and is connected to the telephone base and active on the device list. Turn off your cell phone or headset, and then turn it on again.
The cell phone reception in my house is poor and I cannot connect it to my DS6291/DS6292 .	If there is a location in your house with better reception, you can leave your cell phone at that location while you use the DS6291/DS6292 cell line. In order for this to work, the telephone base must be within 30 feet of the cell phone.
The answering system does not announce the correct day of the week for recorded messages time stamp.	Make sure you have set the date and time. See Configure your telephone section.
The answering system does not answer after correct number of rings or does not record messages.	Make sure you have set the date and time. See Configure your telephone section. If toll saver is selected, the number of rings changes to two when there are new messages.
I accidentally set my LCD language to Spanish or French, and I don't know how to change it back to English.	While the handset is not in use, press MENU and then enter *364 # to change the handset LCD language back to English.

Important safety instructions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

- Read and understand all instructions.
- Follow all warnings and instructions marked on the product.
- Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a dry non-abrasive cloth for cleaning.
- Do not use this product near water such as near a bath tub, wash bowl, kitchen sink, laundry tub or a swimming pool, or in a wet basement or shower.
- Do not place this product on an unstable table, shelf, stand or other unstable surfaces.
- Slots and openings in the back or bottom of the telephone base and handset are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. This product should never be placed near or over a radiator or heat register. This product should not be placed in any area where proper ventilation is not provided.
- This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home or office, consult your dealer or local power company.
- Do not allow anything to rest on the power cord. Do not install this product where the cord may be walked on.
- Never push objects of any kind into this product through the slots in the telephone base or handset because they may touch dangerous voltage points or create a short circuit. Never spill liquid of any kind on the product.
- To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility. Opening or removing parts of the telephone base or handset other than specified access doors may expose you to dangerous voltages or other risks. Incorrect reassembling can cause electric shock when the product is subsequently used.
- Do not overload wall outlets and extension cords.
- Unplug this product from the wall outlet and refer servicing to an authorized service facility under the following conditions:
 - When the power supply cord or plug is damaged or frayed.
 - If liquid has been spilled onto the product.
 - If the product has been exposed to rain or water.
 - If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operation instructions. Improper adjustment of other controls may result in damage and often requires extensive work by an authorized

SAVE THESE INSTRUCTIONS

Battery

- Use only the battery provided or equivalent. To order a replacement, visit our website at www.vtechcanada.com or call 1 (800) 267-7377.
- Do not dispose of the battery in a fire. Check with local waste management codes for special disposal instructions.
- Do not open or mutilate the battery. Released electrolyte is corrosive and may cause burns or injury to the eyes or skin. The electrolyte may be toxic if swallowed.
- Exercise care in handling batteries in order not to create a short circuit with conductive materials.
- Charge the battery provided with or identified for use with this product only in accordance with the instructions and limitations specified in this manual.

Precautions for users of implanted cardiac pacemakers

Cardiac pacemakers (applies only to digital cordless telephones):
Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable wireless telephones and implanted cardiac

pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians that:

Pacemaker patients

- Should keep wireless telephones at least six inches from the pacemaker.
- Should NOT place wireless telephones directly over the pacemaker, such as in a breast pocket, when it is turned ON.
- Should use the wireless telephone at the ear opposite the pacemaker.

WTR's evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless telephones.

About cordless telephones

- Privacy:** The same features that make a cordless telephone convenient create some limitations. Telephone calls are transmitted between the telephone base and the cordless handset by radio waves. As a result, it is possible that the cordless telephone conversations could be intercepted by radio receiving equipment within range of the cordless handset. For this reason, you should not think of cordless telephone conversations as being as private as those on corded telephones.
- Electrical power:** The telephone base of this cordless telephone must be connected to a working electrical outlet. The electrical outlet should not be controlled by a wall switch. Calls cannot be made from the cordless handset if the telephone base is unplugged, switched off or if the electrical power is interrupted.
- Potential TV interference:** Some cordless telephones operate at frequencies that may cause interference to televisions and VCRs. To minimize or prevent such interference, do not place the telephone base of the cordless telephone near or on top of a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR often reduces or eliminates the interference.
- Rechargeable batteries:** Exercise care in handling batteries in order not to create a short circuit with conducting material such as rings, bracelets and keys. The battery or conductor may overheat and cause harm. Observe proper polarity between the battery and the battery charger.
- Nickel-metal hydride rechargeable batteries:** Dispose of these batteries in a safe manner. Do not burn or puncture the battery. Like other batteries of this type, if burned or punctured, they could release caustic material which could cause injury

The RBRC® seal

The RBRC® seal on the nickel-metal hydride battery indicates that VTech Communications, Inc. is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States and Canada.

The RBRC® program provides a convenient alternative to placing used nickel-metal hydride batteries into the trash or municipal waste, which may be illegal in your area.

VTech's participation in RBRC® makes it easy for you to drop off the spent battery at local retailers participating in the RBRC® program or at authorized VTech product service centers. Please call 1 (800) 8 BATTERY® for information on NI-MH battery recycling and disposal bans/restrictions in your area. VTech's involvement in this program is part of its commitment to protecting our environment and conserving natural resources.



RBRC® and 1 (800) 8 BATTERY® are registered trademarks of the Rechargeable Battery Recycling Corporation.

FCC and IC regulations

FCC Part 15

This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device must not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC criteria. The handset shall be installed and used such that parts of all persons' body are maintained at a distance of approximately 8 in (20 cm) or more.

This Class B digital apparatus complies with Canadian requirement: CAN ICES-3 (B)/NMB-3(B)

FCC Part 68 and ACTA

This equipment complies with Part 68 of the FCC rules and with technical requirements adopted by the Administrative Council for Terminal Attachments (ACTA). The label on the back or bottom of this equipment contains, among other things, a product identifier in the format US: A4AE0###XXXX. This identifier must be provided to your telephone service provider upon request.

The plug and jack used to connect this equipment to premises wiring and the telephone network must comply with applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. An RJ11 jack should normally be used for connecting to a single line and an RJ14 jack for two lines. See the installation instructions in the user's manual.

The Ringer Equivalence Number (REN) is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. The REN for this product is encoded as the 6th and 7th characters following the US: in the product identifier (e.g., if ## is 03, the REN is 0.3). In most, but not all areas, the sum of all RENs should be five (5.0) or less. For more information, please contact your telephone service provider.

This equipment may not be used with Party Lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone service provider or a qualified installer. If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Repairs to this telephone equipment can only be made by the manufacturer or its authorized agents. For repair procedures, follow the instructions outlined under the Limited warranty.

If this equipment is causing harm to the telephone network, the telephone service provider may temporarily discontinue your telephone service. The telephone service provider is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone service provider is required to inform you of your right to file a complaint with the FCC. Your telephone service provider may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of this product. The telephone service provider is required to notify you if such changes are planned.

If this product is equipped with a corded or cordless handset, it is hearing aid compatible.

If this product has memory dialing locations, you may choose to store emergency telephone numbers (e.g., police, fire, medical) in these locations. If you do store or test emergency numbers, please:
Remain on the line and briefly explain the reason for the call before hanging up.

Perform such activities in off-peak hours, such as early morning or late evening.

Industry Canada

This device complies with Industry Canada licence-exempt RSS standard(s).

Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Privacy of communications may not be ensured when using this telephone.

The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications were met.

The Ringer Equivalence Number (REN) for this terminal equipment is 0.1. The REN is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject to the requirement that the sum of the RENs of all the devices does not exceed five.

This product meets the applicable Industry Canada technical specifications.

RF radiation exposure statement

The handset complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. The handset should be installed and operated with a minimum distance of 8 in (20 cm) between the handset and all persons' body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. This transmitter